

Welcome to Sunset Splash Getaway!

#MakeSplashes

Welcome! We hope you have arrived safely and had no trouble finding our home.

We know you must be ready to relax and start your vacation, and we want you to make yourself at home right way. We just ask all guests to go through the home and report any dissatisfaction within the first 24 hours. Text Message is preferred but calling is fine as well. Here are several ways to reach us and to join the community of Sunset Splash Getaway guests:

Andrea can be reached at 661-600-8668

Kay-Tee can be reached at 608-575-7819

Email: MakeSplashesFL@Gmail.com

Website: Makesplashes.weebly.com

Twitter, Instagram, and Facebook: [@MakeSplashesFL](https://www.instagram.com/MakeSplashesFL)

You will find a binder with information about the house and the area on the kitchen counter. Additional information is available on our website. Should you have any other questions during your stay, feel free to contact us. We also have a guestbook in the entryway. We encourage you to browse through past entries and leave your own as well.

Address: 9050 Blind Pass Rd. Apt 4, St. Pete Beach, FL 33706



We encourage everyone to use #MakeSplashes when you're sharing pictures online. We love to hear from our guests. All social media posts including the hashtag #MAKESPLASHES may be re-posted on the #MakeSplashes social media or website. See page 5 for details.

We hope you enjoy your stay and visit us again in the future!

Regards,

John and Kay-Tee

Updated October 9, 2018

Emergency Information Sheet

We hope you enjoy your vacation at our property. Here is some useful information for your stay.

In case of emergency, dial 911.

You are in Parkside Condo Community, in St. Pete Beach, FL.

The address is:
9050 Blind Pass Rd, Apt 4
St. Pete Beach, Florida 33706

If you have trouble with the home, call or TEXT the owners:

Andrea: 661-600-8668

Kay-Tee: 608-575-7819

John: 414-588-4612

For housekeeping and maintenance matters, you may call Nelly at 727-385-7800.

If you cannot reach us and the matter is urgent; call Gary at 920-382-8577.

Check-in Policy

We hope you enjoy your stay at our home. Please note that check-in time is at **3PM** on the designated date of check-in. You're welcome to check-in later in the day, at your convenience. Your code will not work until the time of check-in. If you need special accommodations, please check with the Owner prior to check-in day.

Parking: You are allowed one vehicle in the lot. Park in the designated parking space marked "#4". See Renter's Policy for restrictions on RV's, commercial vehicles, and similar. Parking pass on next page. Please print the parking permit on the next page and place on the dashboard of vehicle.

Entry: The apartment is located on the ground floor level. Unit #4 is in the building to the left. There is a lockbox is on the front door. Use your code, provided in your welcome letter, to retrieve the your key. A spare key is hanging on the wall between the living room and kitchen. Do not lose the keys, to avoid a lost key fee. Be sure you replace the keys in their original place upon check-out.

Report any dissatisfactions immediately: Text Andrea at 661-600-8668 or Kay-Tee at 608-575-7819 if you need something remedied upon check-in. If you are reporting general comments or oddities that you want recorded at your time of check-in, please email them to MakeSplashesFL@gmail.com and text anything urgent.

Supplies: Basic initial supplies are provided and will not be replenished during your stay. The starter set may include paper supplies (toilet paper, paper towels, kleenex), garbage bags, and soap products (laundry detergent, hand soap, dish soap). Hair dryer is provided. Iron and ironing board available for use. Initial set of linens will be supplied. 4 beach towels will be provided. Additional bath towels may be available. Leave dirty towels and any extra bedding you used from the closets simply where they are. Clean towels and linens can remain on shelves in closets. Standard cleaning supplies and equipment are available as needed. Plan to bring your own supplies that is beyond our starter set (coffee, coffee filters, etc.). If we have visited recently or a guest was kind enough to leave supplies behind, you may find additional supplies but it is not guaranteed.

Laundry Facilities: There are 2 laundry facilities available for use if you would like to do laundry during your stay. There is a coin washer and dryer located on the property. If you walk through the white fence behind the building, follow the path that leads to the only door which is the laundry door. The other laundry facility is located in the building across the parking lot. Note that when you walk out our front door, you are directly facing the door to the laundry room.

Security: An installed security camera faces the exterior of the entrance. You are welcome to unplug it if you prefer during your stay. However, it is for your safety as well and if it is not plugged back in and in its current position before check-out, a \$25 fee will be collected for a trip charge to have someone do so.

A/C and Heat: Do not set the A/C below 70 degrees and do not run the unit at all with windows open or the coils will freeze and the A/C will not work. Ceiling fans and the box fans (located in closet) are another earth-friendly solution. Service and damage fees will apply for misuse. Call if you have questions and we'll happily walk you through best practices.

Added Perks: Complimentary use of 2 bikes with night riding lights will be kept in the bedroom closet. Guests should always use the 2 helmets and 2 bike locks included. Use the codes provided below to access bike locks. Return as found or incur a fee.

Red Lock: 526

Blue Lock: 313

Green Lock: 634

Complimentary use of 2 tennis racquets and pack of tennis balls. Across the street from the condo is a tennis court available for use. Return as found or incur a fee.

Parking Permit

Parkside Condominiums Resident Parking Apt 4



Updated October 9, 2018



WANT TO BE FEATURED ON #MAKESPLASHES?

See details below.

1. Take an epic photo of your adventures during your vacation at Sunset Splash Getaway.
2. Check in to "Make Splashes Vacations" (just type that into your location and it will show up).
3. Don't forget to tag us and use the #MakeSplashes in your post.
4. We'll choose a photo from a special guest and post on our social media and/or website as a guest appreciation post.
5. Enjoy your vacation!

We will choose a monthly winner for an appreciation post for choosing Sunset Splash Getaway. We look forward to seeing your awesome photos! :)

Checkout Policy

We hope you have enjoyed your stay at our home. Please note that checkout time is at **10am** on the designated date of checkout.

Before you leave, we ask you follow the process below to help our housekeeper prepare for our next guests. Fees will be assessed for non-compliance. Our housekeeper, Nelly, is a very kind person who takes pride in her work. Please be kind and follow the check-out process below so she can stay on schedule. If you were satisfied with her work, she welcomes tips and comments.

- Please take all trash, including bathroom trash bags and dispose of through the garbage bins in the parking lot.
- Please wash all used dishes and put away or left to dry on the counter.
- Please turn the heat down to 58° in the winter, and please turn the A-C up to 80° F in the summer, or simply turn it off.
- Please lock all doors and close all windows.
- Please place the keys back inside the lockbox and on key ring. (subject to lock replacement fees)
- Return added perks as found or incur a \$25 fee if our housekeeper needs to move them to storage. (see convenience fees)
- **Do NOT put blankets or sheets in the tub.** You may simply leave them where they are. A \$75 fee will apply if blankets are left in the tub.
- Excessive sand will incur a cleaning charge of up to \$50 since it affects our housekeeper and check-in schedule. We provide a swiffer if needed, in the bedroom closet.

If you choose, we'd also appreciate an entry in our guestbook and an online review. We encourage everyone to use #MakeSplashes when you're sharing pictures online. We love to hear from all our past guests.

All social media posts including the hashtag will be entered in a monthly random drawing for a guest appreciation post for choosing Sunset Splash Getaway.

We hope you have a safe journey home and visit us again in the future.

Helpful Tips

We hope you enjoy your stay at Sunset Splash Getaway. Here are a couple tips that may help:

Beach Access: The condo is located on the north end of St. Pete Beach, which is the southend of the islands. Sunset Beach is just 4 blocks away from the condo. Treasure Island is located just north of St. Pete Beach. Continue going north, Madeira is known for its gorgeous sailing and golf community. Past that is Indian Shores which is quaint and narrow. Following is Belair Beach which is quiet and gated. Finally, there is Clearwater Beach is characterized by white sand beaches stretching for 2.5 miles along the Gulf and sits on a barrier island. Upon returning to the building, please help remove sand from feet and gear before entering the building.

Wifi: There is wifi available throughout the condo building.

Username and Password are located in the welcome folder, next to the TV, and below.

Username: MySpectrumWifif8-2G or MySpectrumWifif8-5G

Password: dampship633

TV: There is one TV in the living room and one TV in the master bedroom. You can simply watch local broadcast or basic cable stations. There is one remote for each TV. This is a new TV so feel free to leave tips for others, in the guest book.

A/C: Keep the doors and windows shut if the A/C is on. The A/C will freeze and have permanent damage if it is running with the hot humid air coming through the windows and doors. If you want to open the windows, first shut off the A/C. And never turn it below 70 degrees because of freezing risk. This is a common challenge in the beach climate. The A/C is a new unit. Please take care of it. We find that 75 degrees is a comfortable temperature to set it at. Thanks in advance for taking care of this A/C.

Website: Check out our website for tips on dining and entertainment. There is also a blog on the website with additional travel tips. MakeSplashes.Weebly.com

Transportation: Links to transportation can be found on the [website](#) as well. We rarely use a car while at the apartment. There is a beach trolley that picks up right in front and it runs all up and down Gulf Boulevard. There are also local cab services (Free Island Hopper) that runs on tips only. And we have bikes available at no cost. Check out our website for info: MakeSplashes.Weebly.com

Property Description

Sunset Splash Getaway is located near the edge of St. Pete Beach and Treasure Island, two arrive island towns. Directly on the Blind Pass, in a family friendly community, Sunset Beach is just around the corner. We recommend utilizing the 2 bikes available on site at no extra cost for means of transportation. We provide 2 tennis rackets and a sleeve of tennis balls for complementary use to enjoy at the tennis court right across the street from the condo. Enjoy the heated pool with sundeck, endless beaches, fishing pier, boat launch, local breweries, and beautiful sunset views that Florida has to offer. Or travel a few miles to Clearwater Beach, Treasure Island, and Indian Shores.

Space

Beds and Bedrooms: Fully furnished with linens. Spacious Master bedroom has a king sized bed and flat screen television. Living room has a sofa sleeper that 2 additional people can use. Total 2 bed, 1 bedroom. To accommodate more than 4 people (king and sofa), please be sure to communicate with Owner before your stay so appropriate linens are made available. If you are planning to sleep on the sofa sleeper, please preview this video for instructions before use:
<https://youtu.be/tAUg3l10sw8>

Bathrooms: Fully equipped with soap, linens, shampoo, and conditioner. 1 full bath, down the hallway to the right, next to the master bedroom.

Kitchen: Fully equipped for basic necessities for 4 people. Fully equipped with coffee maker, stove, full-size fridge, and microwave. Ask if you have a special request.

Living space: The condo is 504 sq ft, featuring tile flooring in living spaces, and it's a corner unit so plenty of windows. Couches, TV, and dining table make this home for travelers.

Entry: Upon arriving, park your car in the designated parking space in the lot (#4). Walk to the building on the left side. We'll provide you with a code to enter this unit. Once inside, you'll notice a formal entryway that leads to the master bedroom.

Exterior perks: Located directly in front of us is a heated pool with lounge chairs. Please note the paint color of the pool is unflattering, but is well-kept and tons of fun! Right in front of the apartment, a local trolley picks up. Across the street is the bayside, a park featuring a gazebo, a community tennis court and baseball diamond, a boat launch, and fishing stations. Sunset Beach is just 4 blocks away. Sunset Beach is the widest beach of Pinellas County, which is nonstop beaches. There is a Catholic Church 2 blocks south of the condo. The ever-popular Caddy's On The Beach Restaurant is 4 blocks north. Easy access to the Interstate, downtown St. Petersburg, and 30 minutes from Tampa Airport.

Rates

Nightly Additional Person Rate: \$10

Weekly Additional Person Rate: \$70

Monthly Additional Person Rate: \$300

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Added Perks Rates (rates encompass same dates as Property rental):

Grocery Service: For a \$50 convenience fee, MakeSplashes Vacations will process your grocery order and ensure the groceries are delivered on the day of your arrival.

Thank you for choosing Sunset Splash Getaway. We hope you'll enjoy the convenience of these added perks. We appreciate your honesty in self-reporting usage. Coordinate Added Perks with Owner before Check-in for convenience.

Self-report uses of Added Perks by emailing MakeSplashesFL@gmail.com to avoid an additional \$10 convenience fee for Housekeeping to report usage after the fact. This will result in a charge to your credit card on file or your deposit, whichever is readily available.

Penalty Rates (see Rental Policy for further details):

We appreciate you taking care of our condo as if it were your own home. If you don't have time to complete the standard check-out procedures, know that we might have to charge you for the additional time our housekeeper needs to take out of her busy schedule. See fees below for details.

Late Check-Out: Unauthorized late check-out is subject to one full night's rent, at rack rate or your rate, whichever is greater. This is important, so the next guest can check-in to a clean and fully-stocked condo.

Check-Out Failure: Failure to comply with the check-out tasks, listed on Check-Out Policy is subject to \$50 fee which will be collected from your credit card if available.

Lost Key: You are given two keys to the property. If you lose a key, you will be charged whatever our expense is for changing the locks plus a 15% convenience fee.

Security: Plug security camera back in and place in original position. A \$25 fee will be collected for a trip charge to have someone do so.

Cleaning: There will be a \$75 fee for any towels, blankets, or linens that are left in the tub as it creates additional work for the cleaning team. There is a washer/dryer available for use if you desire to use it during your stay. Dirty linens, at the end of your stay can be left where they are rather than bundled in the tub. Stains will be charged a cleaning/replacement cost of +15%. Excessive sand or spills that are left behind can result up to \$100 fee. Other cleaning aside from normal wear and tear may result in up to that same amount. Smoking on the property will result in a \$500 cleaning fee.

Additional guests: There will be a \$300 fee collected immediately if more guests stay at the condo than approved by Reservation Manager. If you have extra guests, avoid the fee by self-reporting a request to MakeSplashesFL@gmail.com

Missing Items: Towel \$25, TV Remote \$25. Beach or Patio Chair \$50, Other items will be charged at replacement value plus 15% service fee.

See the Rental Policy for further descriptions of penalty fees. Fees, up to \$500, will be deducted from security deposits or the credit card on file. Greater damage or fees will follow fair collection practices.

Rental Policy

This Vacation Rental Agreement (“Agreement”) between Make Splashes Vacations LLC (“Company” or “we” or other variations of such pronoun) and “you” (or other variations of such pronoun) is for rental of the vacation rental property or properties (the “Property”) specified in a confirmed reservation.

By booking your rental Property, you acknowledge that you have read and understood, and agree to be bound by, all terms, condition, and policies in this Agreement.

The description of the Property set forth on our website or the portal you used to book your stay, including without limitation, the parking limitations and maximum occupancy information (the “Property Description”), are part of this Agreement and are incorporated herein by this reference.

Minimum Age. You must be at least 25 years of age to rent the Property. You hereby confirm that you are at least 25 years of age.

Payment Procedure; Details of Stay. In order to book a Property more than 30 days in advance of your arrival, you must make a deposit at the rate set forth in the Property Description. The remaining amount due for your stay (including the remaining nightly rate for your lodging, taxes, fees, and a security deposit, if applicable) will be charged to your credit card on file with us 30 days prior to your arrival date unless otherwise stated during your booking through a third party. We will provide you with directions to the Property and the code to the key lockbox upon receipt of payment in full for your stay.

Responsible Renter. You are the responsible renter of the Property and you agree to be an occupant of the Property for the entire duration of the rental. All other occupants will be family members, friends, other responsible adults over 21, or accompanied by a parent or legal guardian. You agree to be solely responsible for your actions and the actions of all family members, guests, and invitees (collectively, “Occupants”) present at the Property at any time during your stay, and to ensure that all Occupants understand and comply with the Terms.

Good Neighbor Policy; Quiet Hours. We enforce a good neighbor policy. Please treat the Property with the same care you would use with your own residence and leave it in the same condition it was in when you arrived. To prevent theft of or damage to furnishings or your personal property, you agree to close and lock doors and windows when you are not present at the Property and upon check-out. You and other Occupants agree to conduct yourselves throughout your stay in a manner that is respectful of and not disruptive to neighbors, traffic flow, or the community and that will not prompt complaints to us from police,

neighbors, or neighborhood or homeowner associations. Noise audible outside the Property (including music or loud conversation) is prohibited between 9 p.m. and 8 a.m.

Parking; No Boats, RVs, Etc. The Property is limited to two vehicles in the parking lot, as set forth in the Property Description. You and your Occupants agree to abide by all applicable parking restrictions and limitations. No boats, buses, campers, recreational vehicles, personal watercraft, wave runners, or trailers, regardless of type or size, may be parked at the Property. Please contact us if you have any questions about parking.

Maximum Occupancy. The number of people (including children) present at the Property may not exceed the maximum occupancy set forth in the Property Description, unless we have given you advance permission to have an additional number of people at the Property.

No Smoking. No smoking is permitted at the Property (including on porches, and decks). "Smoking" means inhaling, exhaling, breathing, carrying, or possessing any lighted or electronic cigar, cigarette, pipe, vaporizer, joint, or other tobacco or marijuana product in any manner or in any form. No marijuana, medical or otherwise, may be used, grown, stored or consumed on the premises. Smoking in the Property will incur a \$500 smoke cleaning fee which will be collected from you through the security deposit or by legal demand if it exceeds the deposit collected.

Pets. No pets of any kind are permitted at the Property except (1) as specifically authorized in the Property Description and your reservation, or (2) bona fide service animals we are required by law to allow. If your pet is permitted on the Property, a non-refundable pet fee of \$150.00 per month or per stay, whichever is greater will be charged per pet. Please keep your pet off the furniture (including, without limitation, the couches, chairs, and beds) and pick-up and properly dispose of your pet's excrements. Damage created by a pet will be billed directly to the deposit or you.

Events and Commercial Photography; Structures. Events and commercial photography or filming are prohibited at the Property without our express written permission. (If approved, additional conditions and fees may apply.) Prohibited events include, without limitation, parties, meet-ups, weddings, and receptions. No tents, canopies, or other structures may be erected on the Property.

Pool Use. You and your Occupants use such hot tub at your own risk and **HEREBY AGREE TO ACCEPT AND ASSUME ANY AND ALL RISKS OF INJURY, DEATH OR PROPERTY DAMAGE RESULTING FROM USE OF THE POOL.**

ADDED PERKS USE. You and your Occupants use such Added perks, including but not limited to bikes and grocery service, at your own risk and HEREBY AGREE TO ACCEPT AND ASSUME ANY AND ALL RISKS OF INJURY, DEATH OR PROPERTY DAMAGE RESULTING FROM USE OF THE ADDED PERKS EQUIPMENT.

Keys. We provide two keys, located in a lockbox and inside the condo. If you lose a key, you will be charged a fee in the amount it costs us to replace the locks on the Property. Place them back in their original place before check-out.

Early Check-In/Late Check-Out. Check-in time is at or after 3:00 P.M. Eastern Time and check-out time is at or before 10:00 A.M. Eastern Time. Early check-in or late check-out may be available; however, additional charges may apply. If you do not vacate by check-out time (or late check-out time as agreed by Company), you authorize us to deduct from your deposit or bill your credit card on file for a late departure fee of up to one night's rental and we may remove all Occupants and their personal property from the Property.

Housekeeping and Maintenance Issues; Property Conditions. The Property is provided AS-IS, and we are not responsible – nor will you be provided with any discount – for the inoperability or unavailability of any amenities (including, without limitation, any phone or internet service, air conditioning, TVs, VCRs, DVDs, cable, and pool). You agree to contact us as soon as you notice any maintenance or housekeeping problem, or any potentially hazardous condition, at the Property, or if any incident occurs at the Property that is related to such a problem or condition. We will take reasonable and appropriate steps to remedy any reported problem as soon as practicable. We may enter the Property at your invitation to remedy any problem you report, at reasonable times and with reasonable notice to inspect, maintain, or repair the Property, and to address any situation that we reasonably deem an emergency that threatens persons or property. We provide an initial supply of tissue, toilet paper, paper towels, bath soap, laundry, dish detergent, clean bed linens, and towels. We do not replenish products during your stay.

Your Cleaning Obligations. Please leave the Property in the same general condition as it was in when you arrived. Clean all food and drink spills immediately. Be aware that food and drink spills on carpet and furnishings constitute damage to the Property (and not normal wear and tear). Do not wear high heels, spiked heels, golf cleats, or other abrasive footwear on floors. Remove all of your food from the refrigerator and clean any spills you are responsible for inside the refrigerator. Do not leave dirty dishes; rinse dishes and place them in the dishwasher on the wash cycle. Strip dirty linens from the beds and place them on top of mattress. Staff will arrive shortly after your departure to thoroughly clean and inspect the Property.

Criminal Activity Prohibited. Use of the Property for any criminal activity is prohibited and may result in fines or prosecution. This prohibition extends to use of the Property's Internet service, if any, for criminal activity, including but not limited to unlawful downloads of copyrighted material, including movies, music, software, or other material. We will cooperate with any investigation of alleged criminal activity at the Property during your stay.

Consequences of Breach. Any failure by you or any other Occupants to comply with any of the terms of this Agreement may result in a forfeiture of your rights to rent the Property, up to and including immediate eviction from the Property without refund. In addition, you are responsible for, and you authorize us to deduct from any deposit you have made with us and, if your deposit is not sufficient to cover the full amount (or you have not made a deposit), to bill your credit card on file for the full amount of: (1) any damage, theft, or loss that occurs at the Property during your stay; (2) a charge of \$300 plus tax per violation for any violations of the pet policy, including for bringing a pet (when you are not authorized to do so) or bringing more pets or different types of pets than specifically authorized; (3) a charge of \$50 for failure to pick-up and properly dispose of your pet's excrements; (4) a charge of \$250 plus tax per violation of a parking restriction; (5) a charge of up to \$75 plus tax per violation for noise complaints from neighbors received by us during your stay; (6) an additional cleaning fee of up to \$500 for excessive cleaning required by the acts or omissions of any Occupant during your stay; and (7) the full amount of any fines issued by police, other government officials or agencies, utility providers, and/or homeowner associations for violation of any law, ordinance, or rule during your stay, and any damages (which may exceed the amount of fines) that result from the violation. If any unauthorized download of copyrighted material via the Property's Internet service occurs during the period of your stay, you agree that we may share your contact information with the Internet service provider or any other party we reasonably believe has enforcement rights.

Cancellation Policy; No-Shows; Changes. If booked directly with MakeSplashes Vacations, rental payments are fully refundable (less a cancellation fee or initial deposit whichever is greater and which is nonrefundable) for cancellations received 91 or more days before the first night of your reservation. No full or partial refunds will be granted for no-shows or if you cancel within 91 days of the first night of your reservation, arrive after the first night of your reservation, or depart before the last night of your reservation. No refunds or compensation will be given if the Property is unavailable for any reason outside of our control, including but not limited to adverse weather conditions, natural disasters, mechanical failures, acts of government agencies, or utility outages. We advise our guests to obtain appropriate travel insurance.

Choice of Law and Venue for Disputes. This Agreement shall be governed by the law of the State of Florida without regard to its conflict of laws provisions, and both parties consent to the exclusive jurisdiction and venue of the state and federal courts of Pinellas County, Florida.

Limitation of Liability. TO THE MAXIMUM EXTENT PERMITTED BY LAW, IN NO CASE SHALL COMPANY, NOR ITS AFFILIATES, OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, OR OWNERS, BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, OR EXEMPLARY DAMAGES, OR FOR ANY DAMAGES FOR DEATH, PERSONAL OR BODILY INJURY, EMOTIONAL DISTRESS, OR DAMAGE TO PROPERTY, ARISING OUT OF OR IN CONNECTION WITH YOUR STAY AT THE PROPERTY. THIS LIMITATION APPLIES TO ALL CLAIMS FOR DAMAGES WHETHER BASED ON A THEORY OF WARRANTY, CONTRACT, TORT (INCLUDING ORDINARY NEGLIGENCE), STRICT LIABILITY, OR OTHERWISE, EVEN IF COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGE AND EVEN IF THE LIMITED REMEDY SET FORTH HEREIN IS FOUND TO HAVE FAILED OF ITS ESSENTIAL PURPOSE.

Indemnity. You agree to hold harmless and indemnify Company for all losses, damages, and claims for property damage, personal injury, or monetary loss (including attorneys' fees) resulting from your actions or omissions, and the actions or omissions of other Occupants, during your stay.

Substitution of Property. On rare occasions, due to ownership changes, properties being removed from rental use, or a need for extensive repairs or maintenance, the Property may not be available for rental on the dates of your reservation. In this unlikely event, we reserve the right to substitute a comparable property. If comparable accommodations are not available, you will have the option of (1) selecting from other available properties (in which case you are responsible for, or will receive the benefit of, any difference in cost) or (2) receiving a complete refund of your reservation payment. In the event of a substitution of rental properties, all terms in this Agreement, plus any terms set forth in the Property Description specific to the substituted property, shall apply to your stay in the substituted property.

Additional Matters. Please refrain from publishing any untrue disparaging remarks about the Company, including its employees and agents, or the Property. We reserve the right to seek redress for defamation libel or slander) to the fullest extent of the law. We reserve the right to reject your request for occupancy or to cancel reservations (with a full refund) in our sole discretion.

Contact Us. You may contact the Company at any time by calling. If you are unable to reach us during regular business hours, please send a text message to Andrea at 661-600-8668 or Kay-Tee at 608-575-7819 and your call will be returned as soon as possible.

We hope you enjoy your stay.

Kind Regards,

John and Kay-Tee

